



Terms & Conditions

Effective Date: 02-13-2026

Last Updated: 02-13-2026

Welcome to **CASA of Denton County** ("CASA" "we," "our," or "us"). These Terms & Conditions ("Terms") govern your use of our website, services, and communications, including SMS messages. By accessing our website or using our services, you agree to these Terms.

If you do not agree with these Terms, please do not use our website or services.

1. Acceptance of Terms

By using our services, you agree to comply with these Terms & Conditions. We reserve the right to update or modify these Terms at any time. Your continued use of our services following changes constitutes acceptance of the revised Terms.

2. Services Provided

Court Appointed Special Advocates (CASA) of Denton County, Inc. is a volunteer-based non-profit organization serving the Denton County area. CASA volunteers are appointed by the court to serve as advocates for children removed from their homes by Child Protective Services (CPS) due to abuse or neglect allegations. These volunteers investigate and monitor a child's situation while in alternative or foster care. Within a twelve-to-eighteen-month time period, they make a recommendation to the presiding judge as to what permanent placement would be in the best interest of the child.

3. User Responsibilities

By using our website and services, you agree that you will:

- Provide accurate and truthful information.
- Use our services for lawful purposes only.
- Not attempt to gain unauthorized access to our systems.
- Not distribute harmful content, such as malware or offensive materials.

4. Privacy Policy & Data Protection

We are committed to protecting your privacy. Our [Privacy Policy](#) explains how we collect, use, and protect your personal information. By using our services, you consent to the collection and use of your information as outlined in our Privacy Policy.

5. Communications & SMS Messaging

5.1 SMS Consent & Message Types

By opting into SMS communications from **CASA of Denton County**, you agree to receive text messages regarding:

- Appointment scheduling and reminders
- Service notifications and updates
- Support and follow-up communications
- Community education, marketing, and event reminders
- Meeting Notifications



5.2 Messaging Frequency & Charges

- Message frequency may vary based on your interaction with our services.
- Standard message and data rates may apply, depending on your carrier's plan.

5.3 Opt-Out & Support

- You can opt out of SMS messages at any time by replying **STOP** to any message.
- To receive assistance, reply **HELP** or call 940243-2272.

5.4 Data Security & Privacy

- Your phone number and SMS consent **will not** be shared with third parties for marketing purposes.
- We take appropriate security measures to protect your personal information.

For more details, review our [Privacy Policy](#).

6. Intellectual Property Rights

All content on our website, including text, graphics, images, logos, and digital materials, is the property of **CASA of Denton County** or its respective owners. Unauthorized reproduction or distribution of content is prohibited.

7. Limitation of Liability

We strive to provide accurate and timely information. However, we do not guarantee the accuracy, completeness, or reliability of any content on our website or in our communications.

To the fullest extent permitted by law, **CASA of Denton County** is not liable for any direct, indirect, incidental, or consequential damages arising from:

- Your use of our website or services
- Any unauthorized access to or use of our systems
- Any interruptions or errors in our services
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8. Third-Party Links & Services

Our website may contain links to third-party websites for informational purposes. We do not endorse or control these websites and are not responsible for their content, policies, or practices.

9. Governing Law & Dispute Resolution

These Terms & Conditions are governed by the laws of the **State of Texas**. Any disputes arising from these Terms shall be resolved in **Texas state or federal courts**.

10. Modifications to These Terms

We may update these Terms periodically. The **Effective Date** at the top of this document reflects the most recent changes. Your continued use of our services constitutes acceptance of any modifications.

11. Contact Information

If you have any questions regarding these Terms & Conditions, please contact us:

Email: development@casadenton.org

Phone: 940-243-1605

Website: casadenton.org